ACI Bias and Situational Awareness in Healthcare

08/08/2026 at 08:00 AM to 08/08/2029 at 08:00 AM

Enduring Material

Purpose:

Bias and situational awareness significantly influence communication, decision-making, teamwork, and patient experiences across healthcare settings. This enduring activity explores the impact of conscious and unconscious bias on interactions with patients, families, and colleagues, while examining the role situational awareness plays in recognizing and mitigating bias. Participants will gain practical strategies to identify personal biases, enhance self-awareness, and apply inclusive practices that foster equitable, patient-centered care and stronger interprofessional collaboration.

Objectives:

1 Recognize personal and systemic sources of bias that may influence interactions with patients, families, and colleagues.
2 Identify actions that support respectful, inclusive communication and collaboration among healthcare team members.
3 Apply strategies to improve situational awareness and promote equitable, patient-centered care.
4 Explain the relationship between situational awareness and bias recognition in healthcare settings.
5 Define conscious and unconscious bias and describe their potential impact on healthcare delivery.

Target Audience:

Physician, Nurse - RN, Social Worker, Pharmacist, Registered Dietitian, Medical Assistants, Nurse - Nurse Practitioner, Physician Assistant, Radiologic Technologists, Nurse -LPN/LVN

For successful completion:

- Watch video
- Complete pre & post-test
- Complete evaluation

Accreditation & Credit Designation:

Accreditation

JOINTLY ACCREDITED PROVIDER™ INTERPROFESSIONAL CONTINUING EDUCATION

In support of improving patient care, Avera is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Continuing Education Credit Designation(s)

IPCE CREDIT™

IPCE (Team-based): This activity was planned by and for the healthcare team, and learners will receive 1.00 IPCE credit(s) for learning and change.

Medicine CME: Avera designates this live activity for a maximum of 1.00 *AMA PRA Category 1 Credit(s)*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

CME FOR ABS CC Successful completion of this CME activity, which includes participation in the evaluation component, enables the learner to earn credit toward the CME of the American Board of Surgery's Continuous Certification program. It is the CME activity provider's responsibility to submit learner completion information to ACCME for the purpose of granting ABS credit.

Nurse CE: Avera designates this activity for a maximum of 1.00 ANCC contact hour(s). Nurses should claim only the credit commensurate with the extent of their participation in the activity.

REMINDER Attendance can be texted up to 24 hours after the activity

Avera

Pharmacy CE: Avera designates this activity for 1.0 ACPE contact hour(s). ACPE Universal Activity Number (UAN): JA0008079-0000-26-012-H99-P. Pharmacists and pharmacy technicians should claim only the credit commensurate with the extent of their participation in the activity. Credit will be uploaded to the NABP CPE Monitor within 30 days after the activity completion. Per ACPE rules, Avera does not have access nor the ability to upload credits requested after the evaluation closes. It is the responsibility of the pharmacist or pharmacy technician to provide the correct information (NABP ID and DOB (MMDD) to receive credit.

Social Work: As a Jointly Accredited Organization, Avera is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. Regulatory boards are the final authority on courses accepted for continuing education credit. Social workers completing this course receive 1.00 General continuing education credit(s).

Medical Assistant: This program has been granted prior approval by the American Association of Medical Assistants (AAMA) for 1.00 continuing education unit(s). Granting approval in no way constitutes endorsement by the AAMA of the program content or the program provider. Attendance for this activity will be submitted directly to the AAMA.

Additional Information:

Feedback person for this educational activity is:

Enduring Material available from 09/18/2026 to 09/18/2029

- This course content was reviewed on 09/15/2026

Disclosure Policy:

Due to the regulations required for CE credits, all conflicts of interest that persons in a position to control or influence the education must be fully disclosed to participants. In observance of this requirement, we are providing the following disclosure information: all relevant financial relationships disclosed below have been mitigated.

Name of individual	Individual's role in activity	Nature of Relationship(s) / Name of Ineligible Company(s)
Christina Early, SW	Committee Planning Member	Nothing to disclose
Sheena Lewis, RN	Lead Planner	Nothing to disclose
Faith Minnich Kjesbo, MA	Faculty	Nothing to disclose
Luis Rojas, MD, Physician	Content Expert - Committee Member	Nothing to disclose
Natalie Sovell, Pharm	Content Expert - Committee Member	Nothing to disclose